

# Biographical Note



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**Marta Ferreira** has a master's degree in chemical engineering from the University of Coimbra. She is responsible for the Quality Management System, accreditation of laboratories and manager of the business unit of management systems and improvement of the Portuguese Ceramic and Glass Technological Centre. Since the beginning of her professional career, she has been linked to the implementation and improvement of organizational Management Systems, developing projects to improve productivity, optimize processes and reduce costs.