

# Biographical Note



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Dr. **Olivia McDermott** is an Associate Professor in Quality Management and Operational Excellence at the University of Galway in Ireland. She has published over 100 peer-reviewed journal and conference papers in the areas of Quality Management, Lean Six Sigma, Industry 4.0 and Quality 4.0. Olivia spent over 12 years working in Senior Quality Management roles in the Medical Device and Electronics manufacturing industries. She has also worked as a self-employed consultant in Lean Six Sigma.