

Biographical Note



Assoc. prof. **Miroslav Drljača**, PhD.

Elected to a scientific title in two scientific fields (social science and technical science). Employed at Zagreb Airport, total work experience in civil air transport of 39 years. Taught at 7 universities in Croatia, currently engaged at the University North, Croatia, where he teaches three courses in the field of logistics. Published 200 scientific and professional papers in the field of management systems and transport technology and traffic. He has been professionally engaged in quality management for 27 years. It holds 8 certificates for management systems issued by the European Organization for Quality. He is a member of EOQ - European Organization for Quality, ASQ - American Society for Quality and IAQ - International Academy for Quality. Founder and the first president of MSEECQI - Middle and South-East European Countries Quality Initiative. He is the president of the Croatian Quality Managers Society, Director of Croatian National Quality Award Foundation and Vice president of the Institute of Air Traffic and Aerospace Research. Awarded numerous awards for his contribution to quality management, including two lifetime achievement awards.