

Biographical Note



Margarida Pires is a Quality Technician at Neptune Ring SA. The Neptune Group has been in the clothing retail business for 15 years and operates more than 55 stores and two online stores. Margarida's primary role is to lead improvement projects with an operational focus on increasing efficiency.

With a degree in Economics from the University of Minho and a master's degree in Systems Engineering, she brings knowledge and experience in process improvement. She has been involved in quality management for about two years, implementing best practices and promoting a culture of continuous improvement within the organization.

Recognitions:

- Honourable Mention: "Agilizar os processos de logística no armazém (receção, armazenamento, inventário, picking e expedição)" - Improvement Teams Award APQ (2022)

Publications:

- Araújo, Ana & Pires, Margarida & Pereira, Maria & Ribeiro, Sónia & Varela, Leonilde & Henriques, Marcelo & Dias, Luís & Pereira, Guilherme & Fernandes, Nuno & Carmo-Silva, Sílvio. (2022). Evaluating the Make-to-Order Performance of Production Control Systems in a Re-Entrant Flow Shop. 10. 1201/9781003123866;

- Pires M., Ribeiro A., 2023. Reorganization of a warehouse in a multi-brand clothing retail company. International Conference on Technology Management and Operations - 1st ICOTEM. 19-21 julho 2023. Universidade Lusíada. Vila Nova de Famalicão. Portugal.