

# Biographical Note



## Ömer Özkan (PhD.)

- Mechanical Engineer, MBA and PhD.
- Business Processes and Quality Management Systems Manager at SOCAR Turkiye
- Previously, he worked in ADOPEN, IZOTEK, BURSAGAZ, MAKO companies.
- Lean 6 SIGMA is green belt.
- UNIDO and UNDP certified energy manager.
- Assessor at local, national and European (EFQM) quality award processes since 2007.
- Kaizen assessor at UCTEA Chamber of Mechanical Engineers since 2016.
- International organizational resilience awards jury member.
- IRCA approved ISO 9001:2015, ISO 14001: 2015, ISO 45001:2018, ISO 27001:2017, ISO 22301, ISO 50001 lead auditor.
- World's first ISO 56002 Innovation Management System Certification Leadership

### Areas of expertise:

Process Mapping, Process Mining, Agility Practices, Strategic Planning, EFQM Excellence Model, Management Systems (quality, environment, occupational health and safety, energy, customer satisfaction, risk management, information security, business continuity, innovation, 16949), Balanced Scorecard, Corporate and Individual Performance Management, Lean 6 Sigma, Kaizen, Cost Improvement Projects, TURQUALITY, Leadership Skills, Teamwork, Motivation techniques and theories.

After the 2008 global crisis, there is a published research book series called "Paradigm Changers" with 3 books on the changing dynamics of the Turkish Business World. He is fluent in English.