

# Biographical Note



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**Anni Koubek** is a leading expert in quality management systems. She is CEO of QMD Services and executive vice president in Quality Austria and is active in national and international standardization. She is Austrian delegation leader in ISO TC 176 and sub-committees, and currently actively involved in the work groups developing future concepts for quality management and reflecting Annex SL. She is author of several books on management systems, auditing and ISO 9001, works as acclaimed speaker as well as trainer and auditor in quality management.

Anni Koubek has served as scientific director of an university of applied sciences, founded and led a research center on e-learning and multimedia and worked as consultant in telecommunication. She earned her PhD in theoretical particle physics and has worked in several different institutions on this subject (Hamburg, Trieste and Cambridge, UK).