

Biographical Note



Thierry Coutand

IAQG (since 2015)

- **European representative of the 9100 Working Group:**
 - Member of the 9100 writing team
 - Leader of the European team for the revision of the 9100 standard (20 people, from 20 companies and 9 countries)
 - Responsible for the correct interpretation of the 9100 requirements in Europe
- **Co-creator of AIMM (Aerospace Improvement Maturity Model)**
 - From preliminary concepts, to writing the assessment criteria and the supporting documents, up to validating the on-line application
 - Promotion of the AIMM approach, incl. trainings, conferences, webinars, articles...
 - Contribution to the continuous improvement of the whole approach: integration of the ISO9002, links with SCM, new functions of the on-line app...

Airbus Commercial Aircrafts (21 years)

- **Responsible for the EN9100 certification : covering all Airbus products, processes, and organizations, in 22 sites, and 4 continents.**
- **Co-manager of the BMS (Business Management System) : harmonization and management of the trans-national process approach, implementation of process maturity assessments, coaching of Process Owners...**
- **Co-manager of the process for the cascade of all applicable external requirements into the BMS :** creation and management of the process and its supporting database, responsible for the implementation of the EN9100 requirements in all organizations and processes.
- **Manager of the internal audits process :** complete re-engineering of the process, from 23 to 1 audit procedure, and from 500 occasional auditors to 70 regular ones, complete re-writing of the supporting documents and of the auditor training (based on IRCA)

- **Quality Manager of the IT function:** 1,100 people in 17 sites and 4 countries, harmonization of processes and organizations, 1st trans-national certified process (2004)

DNV (3 years)

- **ISO 9001 certification auditor:** several dozen companies certified in France and Europe

Training and coaching (several hundred people)

- **Numerous subjects:** audits, assessments, EN9100, ISO9001, process approach, risks & opportunities management, project management, Root Cause Analysis, Black Belt, Coach ICF, etc.