

Biographical Note



Paulo Sampaio

Professor of Quality and Organizational Excellence, University of Minho
International Advisory on Quality, Improvement and Innovation Programs

Born in Braga, Portugal, in 1978, he graduated in Industrial Engineering and Management at the University of Minho in 2002 (5-year degree). He completed his PhD in Industrial Engineering in 2008 at the University of Minho.

He began his career at the University of Minho in September 2000, as Junior Lecturer in the Department of Production and Systems of the School of Engineering.

In the academic field he had been lecturing courses in the fields of Quality and Organizational Excellence.

His research activities are developed under the Industrial Engineering and Management Research Line of the ALGORITMI Research Centre, within the Supply-chain, Logistics and Transportation Systems (SLOTS) Research Group.

Always privileging research and development for industrial applications, he has been involved in several R&D projects supported by Portuguese Institutions and under European funding programs, namely, INNOVCAR (12.754.548,62€); iFACTORY (9.246.492,55€); HMIExcel (5.110.000,00€); ADM.IN (2.159.924,31€).

Paulo has supervised with success 6 PhD students and more than 100 Master students.

He has co-authored or authored more than 200 publications, 160 of them ISI/Scopus indexed papers.

He is the Coordinator of the Research Group on Quality and Organizational Excellence at the University of Minho.

He is the Head of the Department of Production and Systems at the School of Engineering of the University of Minho.

He is an elected member of the Scientific Council of the School of Engineering at the University of Minho.

He is Director of the Doctoral Program in Advanced Engineering Systems for Industry at the University of Minho.

He is an elected member of the Board of the University of Minho.

He was Program Director of the Industrial Engineering and Management Bachelor and Master at the University of Minho from September 2019 to May 2023.

He was Vice-Dean of the School of Engineering at the University of Minho from September 2016 to September 2019.

During 2015, Paulo was a Visiting Scholar at the Massachusetts Institute of Technology (MIT) for a sabbatical leave.

At the American Society for Quality, Paulo is currently member of the Board of Directors, Chair of the Feigenbaum Medal Committee and member of the Influential Voices Group. Previous positions: (2010-18) Country Counselor for Portugal; (2011-12) member of the Membership Committee; (2014-17) member of the Global Advisory Committee and (2015-16) GAC Liaison Member at the Voice of the Customer Committee; member of the Board of Directors (2018-19). Additionally to these positions, Paulo was member of the Advisory Board in the following projects: Global State of Quality Research (1 and 2); Culture of Quality; Insights of Economics of Quality Research.

Paulo is a Founding Partner of Be Excellent (since 2013).

Paulo had several technical and management positions at the University of Minho and other organizations, profit and non-profit, in the past 20 years.

Paulo participates as a Keynote Speaker in Quality and Organizational Excellence international conferences, and he is author of several publications in the Quality field (books, papers in international and national journals). He coordinates several research projects on Quality and also supervises several researchers (Postdoctoral, PhD Students, Master Students and Visiting Researchers).

In 2006, 2008 and 2009, he was distinguished with the award of the Best Paper Presented in the Student Technical Paper Competition during the ASQ World Conference on Quality and Improvement. In 2008, his PhD Thesis was distinguished by the Portuguese Association for Quality as the best thesis developed in Quality. In 2009, Paulo was distinguished as Senior Member of the American Society for Quality. In 2011, he was distinguished with the award of the best presentation in the European Organization of Quality Congress. In 2011 and 2016, Paulo was nominated as one of the Quality Progress "New Voices of Quality" (ASQ) and in 2012 he was awarded with the Feigenbaum Medal (ASQ). He has been an Academician of the International Academy for Quality since 2014. In 2015 Paulo was included in the Group of Best Reviewers of the Total Quality Management and Business Excellence Journal (2010-2014).