

# Biographical Note



**Ksenja Hauptman** works in the Ministry of Higher Education, Science, and Innovation, where she is responsible for projects related to process modeling and research studies. She holds the position of Representative for Quality Management and is the head of the Common Assessment Framework self-evaluation project. She has also served as an assessor for the Business Excellence Prize of the Republic of Slovenia, utilizing the EFQM (European Foundation for Quality Management) model.

In the non-governmental sector, Ksenja Hauptman has extensive experience in the telecommunications industry, where she successfully led various qualitative and quantitative marketing research projects and conducted international benchmarking activities.