

# Biographical Note



Dr. **Jorge Román** is currently an International Consultant in Strategic Management, Operational Excellence & Benchmarking at Dubai Police. He has a PhD in Management from Lleida University in Spain, and is a Mechanical Engineer with an MBA (NSU, TulsaOklahoma, USA). Dr Román's areas of expertise focus on the application of quality improvement to business in service and products (Benchmarking, Lean Management, Business Excellence).

He is a visiting professor in several international universities like: University of Chile, Federico Santa Maria Technical University, Universidad del Desarrollo, Chile; Panamerican Business School, Guatemala; Piura University, Peru and Lleida University in Spain. Speaker in Business Excellence & Benchmarking at national and international levels. He has written two books, "Six Steps to Building a Culture of Quality", and "Business Process Management Applied to Business Excellence & Benchmarking", both available on amazon.