Biographical Note





Dr. **John Robert Dew** is an author, educator, and facilitator in the field of quality and workforce development. He is an Academician in the International Academy for Quality, a Fellow in the American Society for Quality, and has served as a Judge in the Malcolm Baldrige National Quality Award program. He has taught graduate courses on quality management for The University of Alabama and currently teaches in the Ph.D. program in Global Leadership at Troy University in Alabama.